

Distance Learning Office

Course is not listed in Blackboard

I registered for an online class, and it is not showing up in Blackboard. What do I need to do?

Courses are not scheduled to show up on your Blackboard account until the day the course is scheduled to begin. With that being said, the Distance Learning Department makes every effort to have it added to your Blackboard account at least 8 to 24 hours before the course is scheduled to begin; but in some cases this cannot be done. There are two things to consider.

- 1) Has it been more than an hour that you created your Luna account and / or registered for the online course? If yes, go to #2. If no, wait at least one hour then try logging back into Blackboard. If the course is still not listed on your Blackboard account go to #2.
- 2) If it has been more than an hour and it is past 9 a.m. on the day that your course is scheduled to start, contact the Distance Learning Help Desk.
 - Call or text (505) 429-2545
 - Email lpaz@luna.edu